

All facilities are available.

- Pools: One pool is guaranteed from the opening: The Penelope Pool will be opened, then depending on the number of visitors the Tropical Pool and then the completely renovated Water Park. The other pools will follow. All pools will have limited access. There can only be one person per 7 sqm in the water, this is supervised by our staff. Opening hours will be suspended. During the break the facility will be disinfected. It will not be possible, as in previous years, to fill your place for the following opening time/ shift
- Restaurants: The opening of a restaurant, two bars and an ice cream parlour is guaranteed. Within the premises, guests must wear the mask every time they are not at the table and in any case the interpersonal distance of one meter must be respected
- Toilets: Cleaning with certified products is carried out throughout the day. Hand disinfection dispensers are located in various places and all toilets can be used in accordance with the minimum distances.
- Beach: On the serviced beach each parasol will have 14 square meters. On the public beach, guests must guarantee a distance of at least one meter from the neighbours, the responsibility is left to common sense
- Offices: At the reception desk it will be possible to safely check in and out. Each counter will be shielded with a plexiglass panel. It is recommended that only one person goes to the counter at a time. The use of a mask and disinfectant gel will be mandatory until new ministerial indications. We recommend to do the Check-In online and to make payments by bank transfer, EC card or credit card.
- Animation: The animation will be active during the whole opening hours of the facility. The number of participants is limited and registration must be made via the Bi4you app to ensure that everyone can participate in the activities in safety. There will be several dates, so that the attendance can be controlled
- Disinfection products: Are available for guests and employees at several points in the facility and at the entrance to the offices
- The use of the mask is obligatory for the guests when they are outside their own pitch/apartment/housing unit and always in public indoor areas, if desired or required and if it is not possible to guarantee a distance of at least one meter to other people, unless they belong to the same family
- Information posters: There will be information posters in several languages at the service facilities of the plant

In short, the distance of one meter between one person and another, the use of the mask and the use of hand disinfection gels will be the three basic rules for a safe coexistence