

Dear customer,

As you know, Camping Mare e Pineta has opened its doors from 28.05.2020 and the 2020 season has started. Although it is a "special" season, we do our best to maintain the high standard of the campsite and its services and to use adaptations of the existing protocols against the spread of Covid 19.

In order to achieve this we also need your support, whereby some simple behaviours must be adopted within the campsite:

Check-in:

When checking in at the reception of the campsite, in order to guarantee the safety of customers and staff, we ask that only one person per family group goes to the reception, with all IDs and license plates. In any case, a social distance of at least 1 metre between staff and customers and the provision of disinfectant gel near each station is guaranteed. During check-in the use of the mask is obligatory. In addition to the normal formalities, self-certification of the Covid 19 is required at the reception desk.

Check-out:

At the time of departure, all bracelets, already cut off, must be returned at the reception by one person per family group. Check-out is carried out according to the methods provided for check-in (see above).

Masks:

The use of a mask is not necessary on the campsite as long as the social distance and especially the safety distance of at least one meter between people is respected.

It is compulsory to use masks when entering closed areas (such as supermarket, restaurant, shops, etc.). In these environments, the maximum number of people allowed at the same time must also be respected, which may vary according to the size of each shop. Each shop will be equipped with stations with disinfection gel.

Pools:

Access to the water park depends on the number of people, as the law requires a certain distance per person. For large numbers of people, reservations may be required at the reception desk to ensure that all customers can use the water park.

Sports activities:

With regard to sports activities, only those whose performance is permitted by the applicable protocols are allowed, in particular individual sports such as tennis, beach tennis, table tennis, jogging and running. If the protocols allow the practice of other sports even in a non-individual form, the campsite will immediately adapt to the new regulations.

Playgrounds:

The only playground that is open is located on the campsite (near the shopping centre), as it is already fenced in and there is the possibility of quota access (maximum 5 children at a time), as per the current protocols. Parents are obliged to monitor and supervise their children. The area is sanitised daily in accordance with current regulations and is equipped with a station with disinfection gel.

Beach:

The extra large size of our beach offers enough space for everyone. The equipped beach offers an area of 18 square meters for each parasol opposite the 12 square meters as requested by the region. For the free beach, however, a social distance of at least 2 meters between people is required.

Gym:

The gym has limited access and guests must maintain a social distance of at least 2 meters. After each use of the equipment, it must be disinfected by the user with the products supplied by the instructor.

Animation:

Animation activities must be reduced in size due to the strict regulations that tend to avoid any form of aggregation and must therefore take place in a reduced form and in partially different ways.

The following activities are guaranteed:

- o Water sports, sup, canoeing (a reservation is probably required at the animation office),
- o Fitness (yoga, aerobics) on the beach with a distance of at least 2 meters between people,
- o Miniclub in small groups with the possibility of booking at the animation office;
- o With regard to evening entertainment, any form of dance and aggregation is currently prohibited. The only possibility allowed so far is shows with a limited number of people sitting at a distance of at least 1.50 m. The evening entertainment will be repeated several times to allow participation by all customers.

- Particular attention is paid to the cleaning and disinfection of common areas and accommodation. The latter, in addition to normal cleaning, will involve disinfecting fabrics and curtains with steam at 100 degrees and disinfecting surfaces using chlorine-based products

- Public toilets are cleaned several times a day and disinfected with chlorine-based sprayers. In any case, several stations with disinfection gel are provided on the campsite.

However, it remains clear to everyone that each guest is responsible for his or her personal conduct, as required by the various regional protocols.

Thank you very much for your cooperation. For further information, we remain available by e-mail at info@campingmarepineta.com

The management of Camping Mare e Pineta