

Dear Customer,

as you know from 28/05/2020 the Mare e Pineta campsite is open its doors and the season 2020 has started. Despite being a “particular” season, we are working with all our means to maintain the high standard of the village and its services, adapting to the existing protocols for the fight against the spread of Covid 19.

To succeed in this, we also need your support, with some simple behaviors to be adopted within the structure:

**Check in:**

The check-in activities will be carried out at the campsite reception but in ways that make our customers and staff safer. It is required that for each family-group only one customer be present with the documents of the whole nucleus and the car number of the machine. In any case, the social distancing of at least 1 meter between operators and customers will be guaranteed, as well as the provision of disinfectant gel near each station. During the check-in operation the use of the mask will be mandatory. In addition to the normal forms, the signature of a self-certification Covid19 will be required.

**Check out:**

At the time of departure, all the bracelets already cut must be returned to the Camping reception, cut by a single person per family/group. The check-out operations will be carried out according to the procedures foreseen for the check-in (see above)

**Masks:**

The use of a mask is not required inside the campsite if the social distance is maintained and in particular the safety distance of at least one meter between the persons. The use of mask is mandatory if you enter closed rooms (such as supermarket, restaurant, shops, etc.). In these exercise it will also be necessary to respect the maximum number of accesses allowed at the same time, which may vary according to the size of each exercise. Each exercise/shop is equipped with a station with sanitizing gel.

**Pools:**

Access to the water park will be contingent on the number of entrances, given the regulatory requirements that require to guarantee a specific size per person. In case of too much people, reservations may be required to be made at the campsite reception in order to guarantee the use of the swimming pool for all customers.

**Sports activities:**

As far as sports activities are concerned, only those whose performance is allowed by the current protocols will be allowed, and individual sports such as tennis, beach tennis, table tennis, jogging and running. If the protocols allow further sports to be carried out, also in non-individual form, the Campsite will immediately adapt to the new regulations.

**Playgrounds:**

The only playground that will be opened will be the one inside the campsite (located in the area next to the shopping center) as it is already fenced and with the possibility of quota access (maximum 5 children at the same time), as required by current protocols. Parents are required to monitor and supervise their children. The area will be sanitized daily as required by current regulations and will be equipped with a disinfectant gel station.

**Beach:**

The particularly large size of our beach means that there are much spaces for everyone. The equipped beach will provide an area of 18 square meters for each umbrella against the 12 square meters required by the Region. As regards, however, the free beach will require a social spacing of at least 2 meters between the people.

**Gym:**

the gym will be accessible on a limited basis and guests must keep a distance of at least 2 meters; after each use of the equipment they will be required to sanitize it with the products supplied by the instructor.

**Animation:**

Animation activities will have to undergo a downsizing due to the stringent regulations which tend to avoid any form of aggregation and therefore must take place in a reduced form and in partially different ways.

The following activities will be guaranteed:

- o Water sports, sup, canoe (a reservation will probably be required to be made at the animation office),
- o Fitness (yoga, aerobics) to be carried out on the beach with the distance of at least 2 meters between the persons,
- o Miniclub in small groups with probable request for a reservation to be made at the animation office,
- o As regards evening entertainment, any form of dance and aggregation is currently prohibited. The only possibility currently allowed is that of shows with a limited number of people sitting at a distance of at least 1.50 m and the intention is to repeat the shows several times in the same evening to allow the participation of all customers.

- Particular attention will be adopted in the cleaning and sanitization of common spaces and housing structures. The latter will see in addition to normal cleaning, sanitization of all fabrics and curtains with steam at 100 degrees and disinfection of all surfaces with the use of chlorine-based products

- The public toilets will be cleaned several times a day and sanitized with the help of chlorine-based sprayers. In any case, several stations equipped with disinfectant gel will be made available inside the campsite.

However, it remains clear and evident to everyone that each customer will be responsible for their personal behavior as required by the various regional protocols.

Thanks for your collaboration, for any other information we remain available by email at [info@campingmarepineta.com](mailto:info@campingmarepineta.com)