Special COVID-19 regulations (04/06/2020)

This will be an extraordinary summer, and if everyone cooperates we can all enjoy a well deserved holiday. Only if we all respect each other and take full responsibility of our actions, can we reduce the risks.

These regulations can be adapted at any time if changes are made in legislations or new recommendations are issued. The non-compliance of these regulations or instructions by the campsite staff may lead to immediate expulsion from the campsite.



1. Both on the campsite and the beach everyone must keep a **safety distance** of at least **1,5-2 meters** with people that do not belong to the same family.



2. Wherever it is not possible to keep this safety distance, a **face mask** must be used that covers nose and mouth. The use of this facemask is obligatory in all closed facilities with a risk of crowds forming.



- Everyone must keep their hands clean at all time and wash them regularly. The use of hand sanitizer is obligated wherever dispensers are installed.
- 4. The seating and **capacity** of many facilities will be reduced. Guests have to wait their turn outside and keep the safety distance. The specific instructions are indicated at the entrance of the facilities and must be complied with, as well as the instructions from the campsite staff. It is possible that for safety reasons some services will be reduced or not be offered.
- 5. To avoid crowds at the campsite entrance and reception, all guests have to do a **pre-check** in via the internet. All guests with a booking will receive instructions via e-mail.
- **6. Visits** are not allowed on the campsite this season. Any extra persons must be registered at least 1 week prior to arrival and get permission from the reception.
- 7. The use of the **sanitary facilities** will be exclusive for campers and they must use appropriate footwear. Guests in a bungalow must use the accommodation's shower and toilet.
- **8. Only one family member** at a time can enter the reception and other facilities like the supermarket to avoid crowds and waiting lines.
- 9. Whenever possible, reception should be contacted by phone (+34 972 52 17 17), e-mail (info@campinglasdunas.com) or whatsapp (621 231 662, exclusive for camping guests)
- 10. When a guest shows possible symptoms of Covid-19, both the guest and ALL family members must stay on their pitch or in their bungalow and immediately inform reception. These symptoms are:
 - Fever
 - Dry cough
 - Breathing difficulties (sensation of lack of air)
 - Tiredness