

ALL GUESTS MUST STRICTLY FOLLOW THIS INTERNAL REGULATION TO PROTECT THEMSELVES FROM COVID19.

CHECK-IN:

1. During the check-in the temperature will be checked to all members of the family/group. If the temperature of one of them is higher than 37,5° nobody of the family/group can enter to the campsite. Sanitary authorities will be called.
2. Just one person wearing a mask is allowed to the check-in desk with all personal documents of the family/group.
3. Please wash your hands with the sanitizing gel at disposal.
4. Please respect the horizontal signage to enter and exit.

CHECK-OUT:

1. Just one person wearing mask is allowed to the check-out desk.
2. Please organize yourself to pay the bill before your planned departure time to avoid queue.
3. Please wash your hands with the sanitizing gel at disposal.
4. Please respect the horizontal signage to enter and exit.

SWIMMING-POOL:

1. Please do not move sun loungers and sun umbrellas. They have been placed to guarantee the minimum distance between guests.
2. Please make a shower before enter into the water.
3. In the pool must enter maximum 60 persons in total (adults and children). The life-guard will check the access.
4. Not allowed to occupy sun loungers and sun umbrellas improperly.
5. Please use a towel and always yours on the sun loungers.
6. Whirlpool on the roof solarium is only on request for an extra fee for half a day (max 8 people).
7. Swimming cap compulsory.

BAR – RESTAURANT-PIZZERIA:

1. From 26.06.2020: table service with spacing
2. Wearing mask compulsory.
3. Please wash your hands with the sanitizing gel at disposal.
4. If you order take away keep the distance.

MINIMARKET:

1. Wearing mask and disposable gloves compulsory. Please enter keeping the distance.
2. Maximum 2 persons at the time.
3. Please wash your hands with the sanitizing gel at disposal.
4. Please wait your turn outside keeping at least 1-meter distance.

TOILET BUILDING AND WASHING-UP AREA:

1. Wearing mask compulsory.
2. Please wash your hands with the sanitizing gel at disposal before enter and exit from the building.
3. Please respect the horizontal signage to enter and exit.
4. If inside the building there are too much people, please wait outside your turn keeping the distance.
5. Please use free wash basins and sinks only.

WASTE COLLECTION AREAS:

1. Wearing mask compulsory.
2. Please wash your hands with the sanitizing gel at disposal before enter and exit.
3. Please keep the distance. In case of overcrowding please wait outside the waste collection area.

GATES AT THE LAKE:

1. The code to open the gates will be given at check-in.
2. Before exit and typing the code please wash your hands with the sanitizing gel at disposal. Please wash your hands before enter too.

GENERAL RULES:

1. In case of temperature higher than 37,5°, breathing difficulties, cough, loss of taste and smell please inform the reception by phone. Please do not come directly to the reception.
2. The person with the symptoms and all members of the family must wait inside the accommodation or at the pitch. The reception will active sanitary procedures.
3. Please call: **+39.0365.651753** or **+39.346.3366184**

GUEST RULES:

1. Following the regional decree, guests must keep 1-meter distance from the neighbours.
2. Please keep clean your accommodation, caravan, motorhome or tent inside and outside.
3. Please use specific washing products.

*** This document might change during the season according to next Italian Government dispositions.**